

Introduction

Thank you for using the Maui Fire Victims Claims Management (“Site”), which is an online platform powered by PricewaterhouseCoopers Advisory Services LLC (“PwC”), at the direction of the Maui Wildfires Compensation Program Trust (the “Trust”) for the purposes of intaking, managing, and processing claims. We take your privacy seriously.

This Privacy Statement explains the information handling practices with respect to the operation of this Site and does not apply to other PwC websites or applications nor does it apply to the Trust’s data handling practices.

What categories of personal information are collected?

When you access or otherwise use the Site, PwC and the Trust will collect the following information from and about you. You and/or your agent/representative may be asked to provide certain information and some information (e.g. cookies) will be collected automatically from the device accessing the Site.

- **Identifiers** (e.g. real name, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, or other similar identifiers)
- **Personal information that identifies**, relates to, describes, or is capable of being associated with, a particular individual (e.g. name, address, date of birth, information to verify your identity)
- **Characteristics** of protected classifications under California or federal law (e.g. disability)
- **Sensitive personal information** (e.g. social security number, claim information, health records, or medical information)

Please note that by providing us with your phone number, you understand and agree that the PwC or Trust may call you at the phone number you have provided and that message or data rates may apply. Please do not submit sensitive personal information through the Site other than the specific information requested through the Site for processing claims relating to the Maui Wildfires Compensation Program.

What are the categories of sources from which personal information is collected?

PwC may collect information from you or your agent/representative directly, from your device as explained in more detail below in “Information collected automatically from devices”, and from third parties to help us verify your identity and to confirm information you provided.

Information collected automatically from devices

The Site may use online identification technologies, such as cookies, web beacons, pixels, tags, local storage, or similar technologies (“Cookies”) as necessary to deliver the Site’s basic functionality as well as to monitor and improve the Site’s performance. If PwC uses these technologies, the information collected using these technologies may include identifiers and internet activity information such as: IP address, browser type and language, access time, and referring website. For more information about the Cookies that may be used on the Site, please review the [Cookie Notice](#).

PwC may also use third-party analytics providers, which may set Cookies in your browser or device. Site activity information collected by these analytics providers may be combined with personal information held by PwC. For more information about these third-party tools, please review the [Cookie Notice](#).

PwC also uses usage information to generate various reports regarding use of the Site. These technologies contain aggregated information about users and do not single out users individually.

What are the purposes of the collection of personal information?

The information collected on the Site will be accessible by PwC and the Trust for the purpose of intaking, validating, administering, processing, and recording your claim. **PwC will use and process such information collected through the Site in accordance with applicable law, the terms of its contractual arrangements with the Trust, applicable PwC policies, and this Privacy Statement.** In addition to the uses stated above, we may use the information, including your personal information, collected through and in relation to this Site for a variety of purposes including the following:

- Administering and handling your claim
- Verifying identity
- Preventing fraud and identity theft
- Operating, administering, and improving the Site and procedures
- Understanding how the Site is being used
- Maintaining and improving the safety and security of the Site
- Preventing and enhancing protection against spam, harassment, intellectual property infringement, crime, and security risks
- Complying with laws and regulations
- Carrying out our legal and contractual obligations, enforcing our rights, or as otherwise permitted by the contract between PwC and the Trust
- Responding to your inquiries
- Sending you Site-related notifications

What personal information will be disclosed to third parties and for what purposes?

As mentioned above, your information will be accessible to PwC and the Trust through the Site. Under certain circumstances, the trustee and claims administrators, may also have access to certain information for the purpose of administering the trust. Please note that the Trust may share information with third parties (e.g., liens, payments, legal counsel) for the purposes of administering the trust.

PwC is part of a global network of firms and may transfer the information it collects, including your information, to other PwC network firms for the purposes for which you have submitted the information and for the administration of our system or Site and/or other internal, administrative purposes. PwC may, subject to our contractual arrangements with the Trust, transfer your information to third party service providers of identity management, website hosting and management, data analysis, data backup, security, and storage services.

PwC also may, subject to our contractual arrangements with the Trust, disclose information to third parties as necessary to comply with law, rules, regulations, legal obligations, as well as respond to and comply with subpoena, search warrant or other legal process, including establishing, exercising, or defending our legal rights.

While PwC has technical and organizational safeguards to protect personal information, our service providers may have incidental access to systems that store such information (including all the categories described above) for internal, administrative, and back-office business purposes, including our use of cloud hosted providers. PwC uses third parties, in accordance with the terms of our contractual arrangements with the Trust, to support PwC in providing our services and to help provide, run and manage our internal IT systems -- for example, providers of information technology, cloud-based software-as-a-service providers, identity management, website hosting and management, data analysis, data back-up, security and storage services. The servers powering and facilitating that cloud infrastructure are located in data centers around the world, and personal information may be stored in any one of them.

PwC does not sell personal information collected in connection with the Site nor does the PwC share your information for cross contextual marketing purposes. However, PwC may incorporate third party plug-ins for example to collect your signature in order to process your claims and for related administrative purposes.

Retention

Subject to our contractual arrangements with the Trust, PwC will retain the personal information it collects through the Site for as long as is necessary for the purpose(s) for which it was collected as set out in this Privacy Statement, provided that personal information may be held for longer periods where extended retention periods are required by law, or regulation and in order to establish, exercise or defend our legal rights.

Your Choices

Withdrawal

You may request to withdraw your claim. Should you wish to withdraw, please contact us at info@mauicompensationfund.com. Once you have withdrawn from the program, you will no longer receive communications from us about the program except where required or permitted by law.

Requests and inquiries

Depending on the jurisdiction in which you are located, the nature of your request, and the circumstances surrounding your request, among other things, you may have certain rights with respect to your personal information. Subject to applicable law, these rights may include the right to know what personal information about you has been collected, and/or disclosed, as applicable; to obtain a copy of your personal information; to have your personal information rectified, updated, or deleted; to exercise your privacy rights without discriminatory treatment; and to withdraw your consent for processing (where processing is based on your consent). Please note that if you withdraw from the program, we may not be able to process your claim.

To exercise any of the rights described above in connection with the Site, please submit a verifiable request to info@mauicompensationfund.com. The verifiable request must describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it, and provide sufficient information that allows us to reasonably verify you are the person about whom we collected personal information.

Managing Cookies

If you are concerned about cookies, most browsers permit individuals to decline cookies. In most cases, you may refuse or delete one or more cookies and still access the Site, but Site

functionality may be impaired. After you finish browsing this Site, you may delete Site cookies from your system if you wish. For more information about how to manage your cookie preferences, please review our [Cookie Notice](#).

Do Not Track

Do Not Track (“DNT”) is a privacy preference that you can set in your web browser to send a message to the website operator requesting not to be tracked. Currently, PwC does not respond to these DNT signals. For more information about DNT, visit <https://allaboutdnt.com/>.

Security

PwC has implemented generally accepted standards of technology and operational security designed to protect personal information from unauthorized access, loss, misuse, alteration, or destruction. Only authorized PwC personnel and the third parties described in this Privacy Statement are provided access to personal information and these employees and third parties have agreed to maintain the confidentiality of this information.

Third party sites

This Site may link to other websites which do not operate under PwC's privacy practices. When you link to other websites, PwC's privacy practices no longer apply. We encourage you to review the privacy statement of each website you visit before disclosing any personal information.

Children

PwC understands the importance of protecting children's privacy, especially in an online environment. The Site is not intentionally designed for or directed at children under the age of 13 years.

Modifications

PwC may update this Privacy Statement at any time by publishing an updated version here. You can access the most current version of this Privacy Statement at any time on this Site.